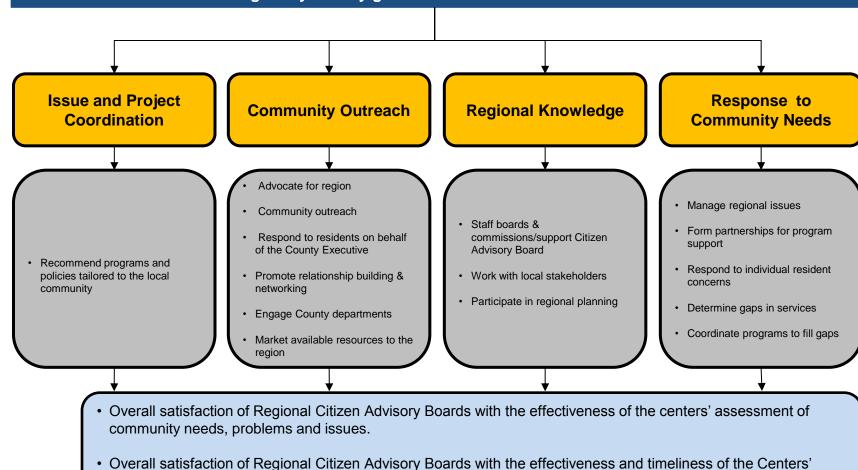
Regional Centers represent the County in their respective regions by providing effective and timely liaison between Montgomery County government and its residents and businesses.



service as liaisons between Montgomery County residents and the government.



Mission

**Functions** 

**Activities** 

Headline Performance



## **Community Engagement Cluster: Regional Service Centers Headline Performance Measures**

	FY12	FY13	FY14 (Projection)	FY15 (Projection)	FY16 (Projection)
1. Overall satisfaction of Regional Citizen Advisory Boards with the effectiveness of the centers' assessment of community needs, problems and issues (scale of 1-5)	4.6	4.5	4.0	4.0	4.0
2. Overall satisfaction of Regional Citizen Advisory Boards with the effectiveness and timeliness of the Centers' service as liaisons between Montgomery County residents and the government (scale of 1-5)	4.4	4.3	4.0	4.0	4.0

